

# WARRANTY POLICY

## Scotts Warranty policy

- **2 Year limited warranty** on all Scotts electric hand tools from date of purchase when used for personal, household, or family use.

The Great States Corp. (GSC) warrants to the original owner that this Scotts product and service part is free from defects in materials and workmanship and agrees to repair or replace any defective product or part for the warranty period as stated above.

- Warranty voided if used for commercial or industrial purposes or any other improper use as determined by GSC.
- Warranty does not include repairs necessary due to operator's abuse or negligence (including overloading the product beyond capacity or immersion in water), or the failure to assemble, operate, maintain or store the product according to the instructions in the owner's manual.
- This warranty does not cover
  - Wear items, including but not limited to - drive belts & gears, tines, cutting blades, mower blades, saw chains, mulching blades, blower fans, spool covers, trimmer line, blower and vacuum tubes, guide bars, high pressure hoses, wheels, handles, augers, worn bags, power cables, and other items subject to wear over time.
  - Wear on batteries, including but not limited to – drops, wear and breakage on charger, exposure to extreme temperature swings (hot or cold), battery left on charger too long, battery left uncharged for too long, and misuse or abuse of the battery.
- This warranty does not cover damage caused by cold, heat, rain, excessive humidity or other environmental extremes.
- This warranty does not cover normal deterioration of the exterior finish or normal wear and tear on the products including, but not limited to scratches, cracks, dents, or damage caused by outside chemicals.
- This warranty is not transferable and only applies to new products sold directly from an authorized retailer. This warranty does not apply to any product, new or used, purchased through unauthorized third-party channels. For information on authorized dealers, contact our customer support hotline at 1-800-618-7474 (Mon-Fri 8am-5pm Est)
- Any incidental, indirect or consequential loss, damage, or expense that may result from any defect or malfunction of the products is not covered by the warranty.  The warranty does not include installation, assembly or normal adjustments explained in the operator's manual. The expense of delivering the product to the vendor and the expense of returning the product or replacement parts to the owner is not covered by the warranty.

### Additional Warranty Limitations

Some states do not allow the exclusion or limitation on how long an implied warranty lasts, so the above limitation may not apply to you.

Products sold damaged or incomplete, sold —as is, or sold as reconditioned are not covered under the warranty.

Damage or liability caused by shipping, improper handling, improper assembly, incorrect voltage, improper wiring, improper maintenance, improper modification or the use of accessories and/or attachments not specifically recommended is not covered by this warranty.

**Proof of purchase, original dated sales receipt, must accompany all warranty claims.**

**For claims go to [scotts.americanlawnmower.com](http://scotts.americanlawnmower.com) or call our customer support hotline from 8am-5pm EST, Mon-Fri at**

**1-800-618-7474**